

## KP&F Disability

# Medical Review Change

KPERS will continue to manage the KP&F disability process from beginning to end, but the **medical review** part is changing a little.

### How It Is Now

Currently KPERS requires members to collect medical records in support of their own disability claims. KPERS then forwards the submitted records to our consulting physicians.

### How It Will Change

Effective August 15, 2019, our disability service provider will handle the **medical review**. They will get a release from the employee and do the legwork (research and gather medical info) themselves at no cost to members.

### What Stays the Same

KPERS still approves claims, pays benefits and handles everything else the same way. It's **only** the medical review that's changing.

This change has no effect on current disability recipients, and we'll use the old process on claims started before August 15.

### What to Expect After August 15

After submitting a disability claim for an employee on the employer web portal, you or your members will see new forms from **Disability Management Services, Inc. (DMS)**. DMS may reach out to you to get information or documents needed to help evaluate the claim. DMS will then collect the info and conduct the entire medical review process. DMS will keep members apprised of the status throughout the process, but all communications regarding a decision will continue to come directly from KPERS.

### Questions?

- Email [employers@kpers.org](mailto:employers@kpers.org)
- Toll-free 1-888-275-5737
- In Topeka 785-296-6166

